

Healing with heat

## WELCOME TO HARVIA'S CAPITAL MARKETS DAY!

29 May 2024





## Our targets for today



- Share our view on the market, key trends and opportunities
- Present our updated strategy and long-term financial targets
- Provide a deeper view on selected high-priority business topics
- We want to support investors in assessing Harvia as an investment case

## Our program today



10:30	Welcome!
	HARVIA'S STRATEGY UPDATE Matias Järnefelt, CEO
	FINANCIAL OVERVIEW AND UPDATED TARGETS Ari Vesterinen, CFO
	Q&A
11:45	Break
12:00	FUELING GROWTH IN NORTH AMERICA Jennifer Thayer, Head of Region North America
	INSPIRING THE MARKET WITH FULL SAUNA EXPERIENCE Markus Wörmanseder, Head of Products and Solutions
	<b>EXCITING CONSUMERS AND LEADING THE SAUNA MOVEMENT</b> Päivi Juolahti, Head of Marketing & Brands
	EFFICIENT OPERATIONS SUPPORT HARVIA'S PROFITABILITY AND GROWTH Mika Suoja, Head of Operations
	Q&A
	CLOSING REMARKS Matias Järnefelt, CEO

13:30	Event ends
	Lunch
14:15	Factory tour

## Harvia's Management Team





Matias Järnefelt CEO



Ari Vesterinen CFO



Jennifer Thayer Head of Region North America



Markus Wörmanseder Head of Products and Solutions, Head of Region Continental Europe



Mika Suoja **Head of Operations** 



Päivi Juolahti Head of Marketing and Brands



Timo Harvia Head of Innovation and Technology



Anssi Pelkonen Head of Region Northern Europe



David Ahonen Head of Region Asia-Pacific-MEA



Rainer Kunz Managing Director of EOS Group

## Disclaimer



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## Harvia is the leading global player in the sauna market



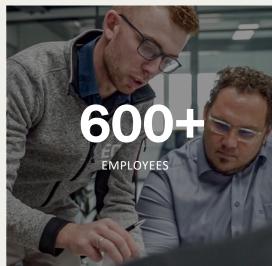
**Embracing local sauna cultures** in ~90 countries with several production facilities across the world.











## Today, we improve health, wellbeing and appearance with the full sauna experience



#### **SAUNA ROOMS**

(traditional, infrared, steam)

### SAUNA EQUIPMENT & **TECHNOLOGY**

(e.g., heaters, control units and digital)

#### **HOT TUBS & COLD PLUNGES**

**ACCESSORIES** & SERVICES





















## The sauna experience ambassadors since 1950





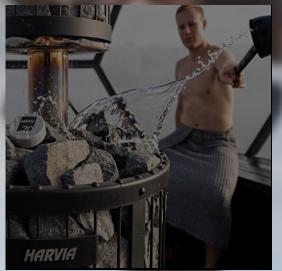


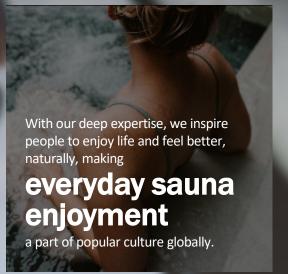






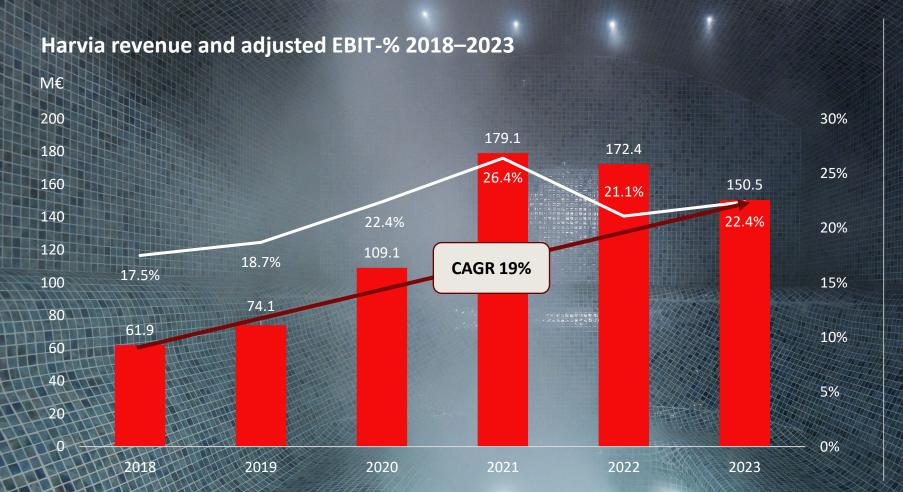






## Since the IPO in 2018, Harvia has over doubled its size while delivering consistently strong profitability





- Harvia has grown strongly in the past years, both organically and through M&A
- In 2020–2022, the sauna market growth was fueled by the pandemic
- In 2022–2023, Russian invasion of Ukraine and resulting economic uncertainty especially in Europe visible in revenue

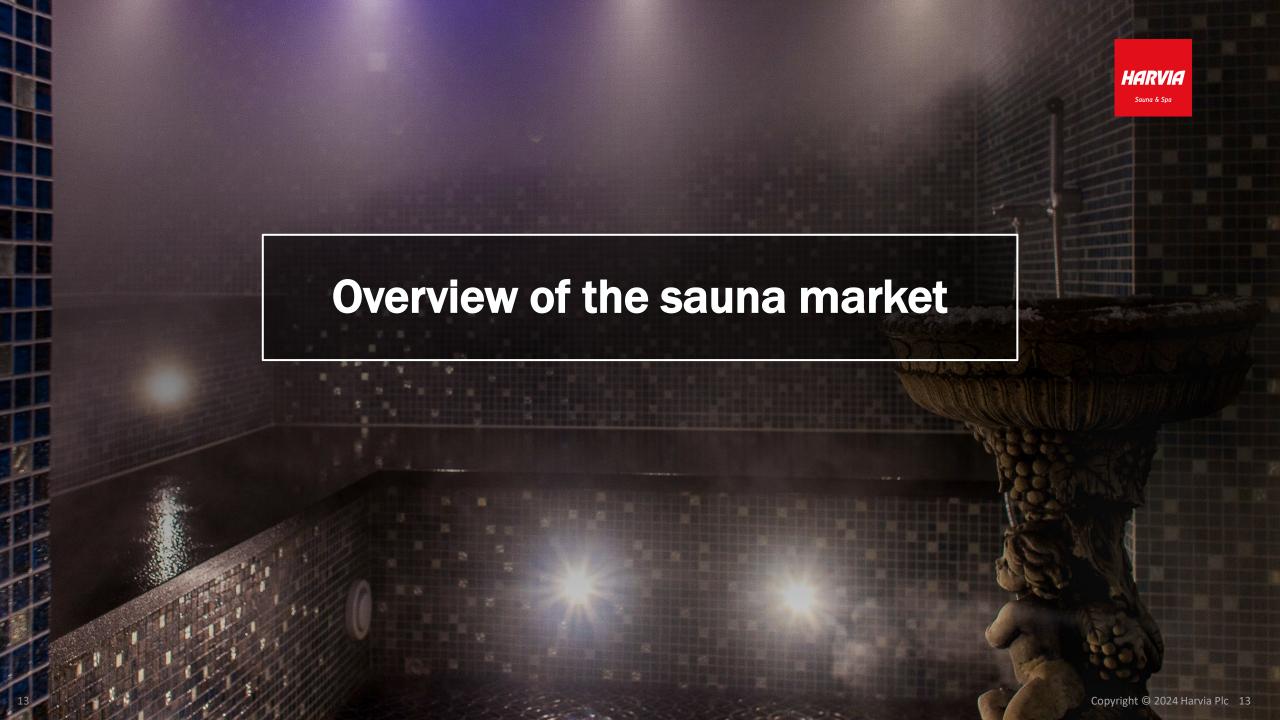
# Harvia has executed its current strategy successfully after being listed





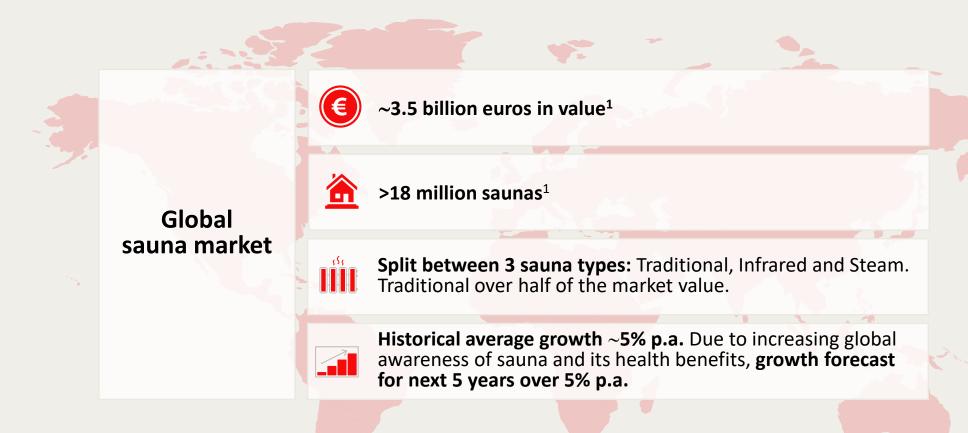






# Our core business: The global sauna market is ~3.5 billion euros in value





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<sup>1)</sup> Without Russia approx. 3 billion euros, includes also work in sauna renovation and construction even if not performed by sauna manufacturers, excludes sauna-related bathing. Without Russia, >12 million saunas.

Source: Harvia management estimate

## Key drivers seen in the industry are shaping the market and offer growth opportunities for Harvia



## Wellness and health



People are willing to invest in better and longer lives. Sauna has several science-proven benefits.

## **Experience** economy



Consumers across markets are increasingly willing to spend more on experiences that enrich their lives.

## Growing awareness



Awareness of sauna and its health benefits is growing, and sauna is a growing part of popular culture from USA to Asia.

## **Technology**



Innovations merging sauna and technology provide new possibilities, for example, for in-sauna entertainment.

## **Sustainability**



Increasing demand and opportunity to innovate and commercialize responsible and safe sauna solutions.

## Market consolidation



The fragmented sauna market is consolidating as large players also from adjacent industries are entering the business.

# The sauna market has unique characteristics and opportunities in each of Harvia's sales regions



#### **North America**



20-25%



1-1.5 million

Market growing faster than global average especially in consumer channels, yet low sauna penetration. All 3 sauna types present. Selling full solutions a key element, also directly to consumers.

## **Northern Europe**



~15%



~4 million

Highest number of saunas per capita in the world in Finland. Traditional sauna makes up almost the entire market. Key region for woodburning heaters. Difficult market conditions in 2022–early 2024, but mid-term outlook brighter.

#### Russia



~15%



~6 million

Harvia exited Russia completely in 2022.

## **Continental Europe**



30-35%



5–6 million

Market stabilizing after difficult 2022–2023 and returning to growth. Compared to Northern Europe: Larger professional and full solutions market, sizeable infrared and steam sauna market, higher price points.

## **APAC & MEA**



~15%



1-2 million

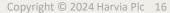
Several attractive, booming markets such as Japan, with their own sauna culture and demand characteristics. All sauna types present, commercial

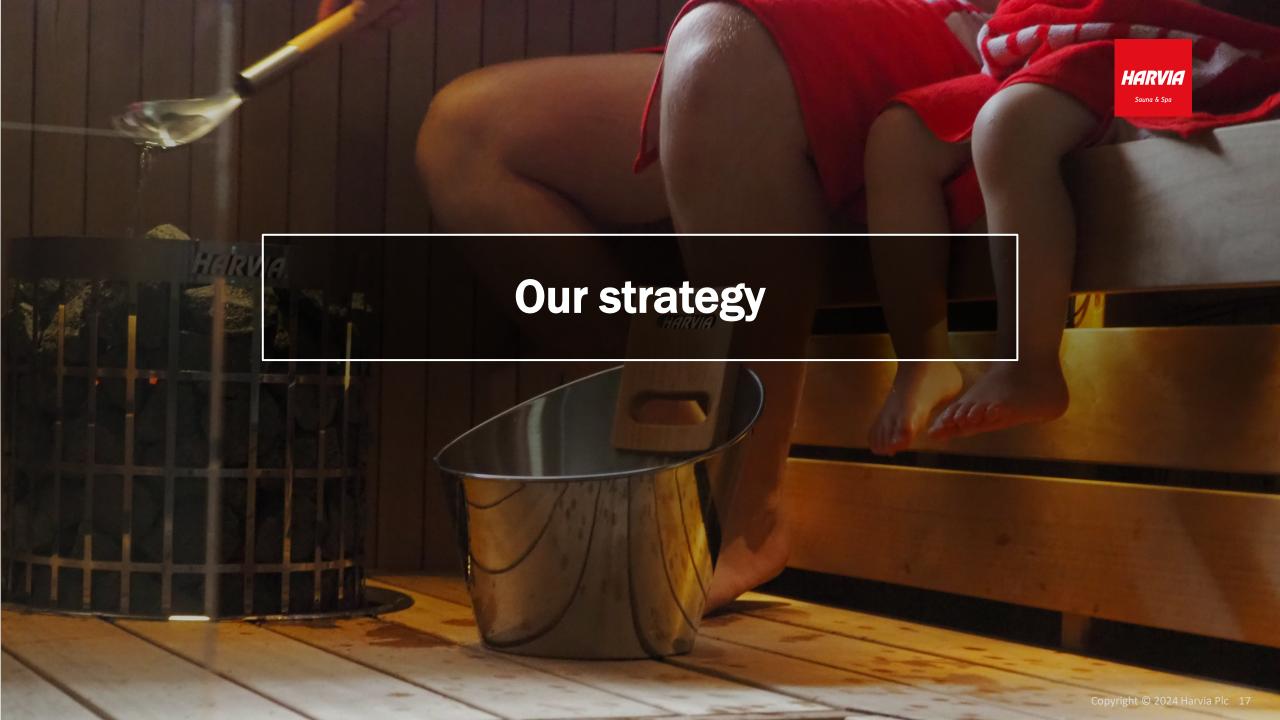
demand significant.

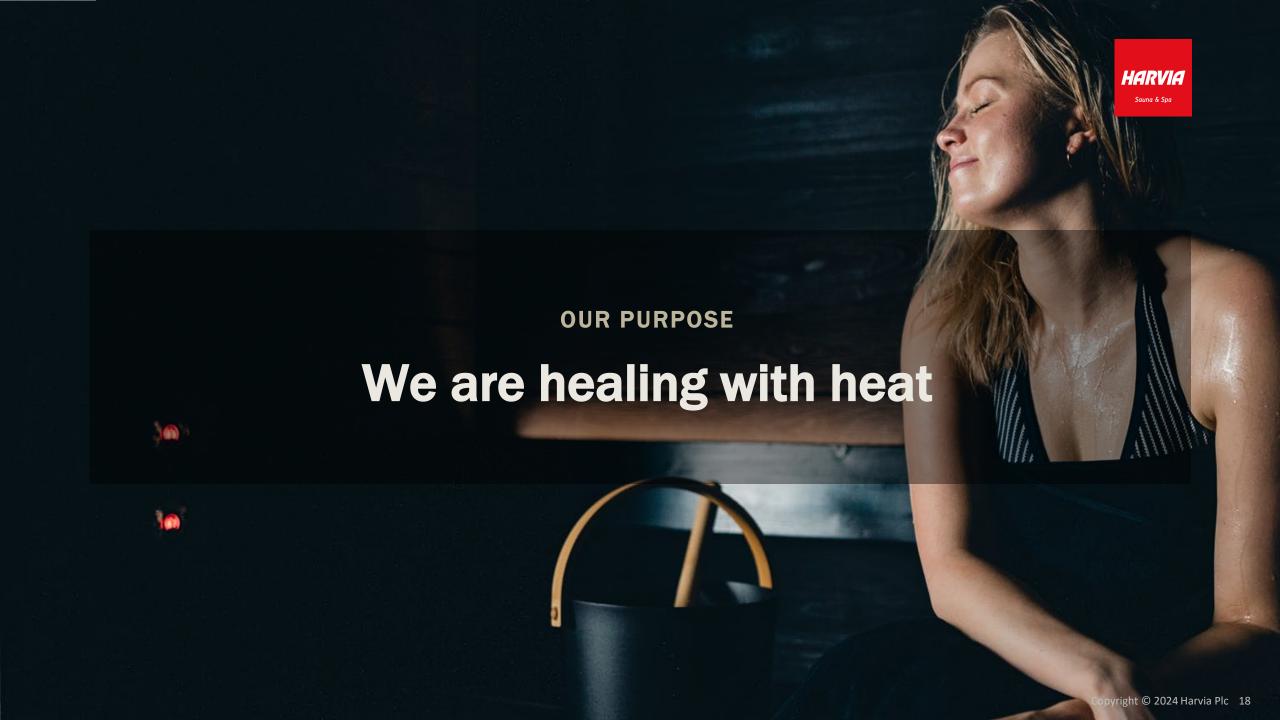


Share of global sauna market

Number of saunas in use











#### SHAPING

- Active market maker to grow the sauna market
- Lead and inspire through exciting innovation
- Drive M&As as a market consolidator

#### **GLOBAL SAUNA MARKET**

- We operate and want to lead globally with focus on countries that matter the most
- We offer a complete portfolio covering various sauna types
- We aim to make sauna a broader experience (e.g., hot & cold, wellness tech)

# Shaping the global sauna market so that everyone has a reason to experience sauna

#### **EVERYONE**

- Embracing diversity in sauna cultures across countries
- Offering solutions in different price points
- Broad availability through strong channels

#### **REASON TO EXPERIENCE**

- Continuously strengthen reasons to go to sauna (e.g., better sleep, recovery, health, entertainment, relaxation, beauty, enjoyment)
- Scientific evidence, innovation, and communication

#### SAUNA

- The broader sauna experience includes all sauna types, cold plunges, hot tubs and other sauna related extensions
- As the leader and shaper of the market, we are redefining what sauna is and can be



## Harvia's updated strategic focus areas



## **Delivering** the full sauna experience

- Increasing the sales of comprehensive systems and solutions
- Leading in all sauna types: Making steam and infrared a more sizeable part of Harvia's business
- Bringing new, exciting innovations to the market with winning design, best user experience and great digital solutions

## Winning

### in strategically important markets

- North America: Drive strong growth across price points, categories and channels
- Europe: Strengthening position further in Europe, capturing growth also in shortterm as market recovering
- APAC & MEA: Active market making in countries that matter the most
- Taking an active consolidator role in the industry through M&A

## Leading in key channels

- Mastering the "Right product through right channel" approach
- Being the best long-term partner for our B2B customers and helping them to grow their business
- Strengthening the role of direct-toconsumer channel
- Supporting the end user throughout the product lifecycle

# Best-in-class operations & great people

- Scaling up and automating our operations while expanding capacity in strongly growing regions
- Deepening integration within Harvia Group to drive productivity and growth
- Building employee capabilities for future success, enabling people to thrive at Harvia
- Continuously developing the sustainability of our operations and supply chain

## Harvia focuses on scalable business opportunities with appropriate profit potential and fit with our competences



**Our core**: Solutions, products, accessories and digital services for a great sauna experience









**Equipment business** 



**Solutions business** 

#### Not our core:

Construction, real estate, service operator











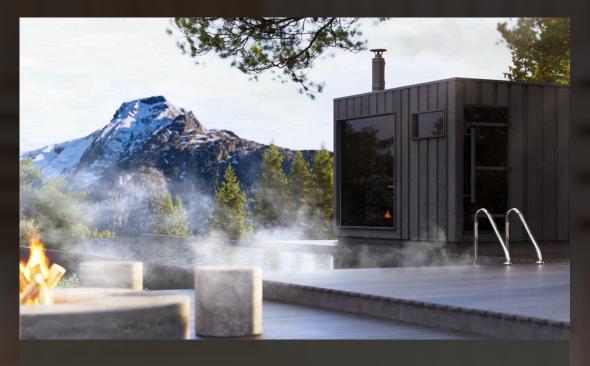
Service operator

## Next to the Harvia's core, there are elements from large industries that Harvia can leverage in its business in the future





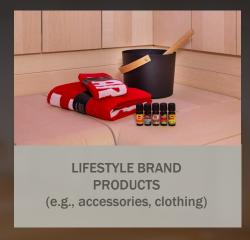




### **SAUNA MARKET IS OUR CORE**

Market size: ~EUR 3.5 billion





# Harvia's updated long-term financial targets reflect our growth ambition



GROWTH

10%

Average annual revenue growth

**PROFITABILITY** 

>20%

Adjusted operating profit margin<sup>1</sup>

**LEVERAGE** 

<2.5x

Net debt/adjusted EBITDA<sup>2</sup>

1) Adjusted operating profit is operating profit before items affecting comparability.

2) Excluding the future impacts of changes in IFRS reporting standards.

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# Harvia's organization structure supports the implementation of our strategy



Harvia Group high-level organization structure, effective from 1 January 2024



## Key targets of the updated organization structure

- Increase customer and market orientation
- Strengthen innovation and differentiation capabilities
- Better leverage synergies across Harvia Group
- Develop a solid platform for future M&A

## Harvia is committed to giving everyone a reason to experience sauna - responsibly





#### **FOR GOOD AND HEALTHY LIVING**

We create a positive impact on the health and longevity of people with our offering. We actively share science backed information on the health benefits of heat and promote the healthy regimen of using sauna 3 times per week for at least 15 minutes.



#### **FOR SUSTAINABLE EXPERIENCES & ENJOYMENT**

We actively guide our end-users in responsible consumption of our products. We invest in research and development of products that reduce emissions and optimize energy consumption. We use sustainable and sustainably sourced materials.



#### **FOR CARBON NEUTRALITY**

Our goal is to be carbon neutral by 2030 in our own operations to limit global warming and contribute to global efforts in safeguarding the environment.



#### **FOR SAFE AND** WARM COMMUNITY

We believe that when we collaborate and support each other, it results in wellbeing and long relationships with everyone from our employees to customers and partners. We look after the safety, equality and competence development of our people.

#### **OUR ASPIRATIONAL LONG-TERM TARGETS ON SUSTAINABILITY**



#### **EVERYONE**

with access to sauna



100% sustainably sourced



emissions

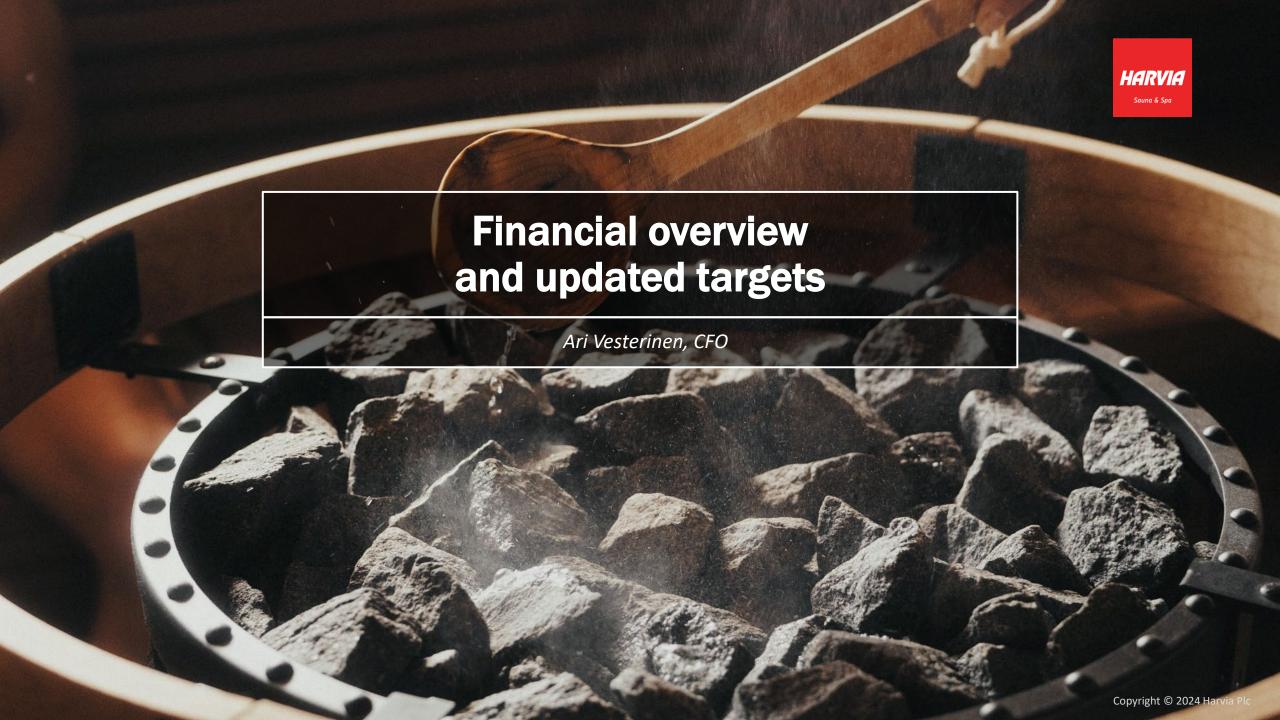


accidents

## Key takeaways

HARVIA
Sauna & Spa

- The global sauna market is attractive with solid growth drivers
- Harvia has a strong track record and is well-positioned for the future
- Harvia plans to take a bold, strategic role in shaping the sauna market and giving everyone a reason to experience sauna
- Harvia has updated its long-term financial targets to be aligned with the company's strategic ambition

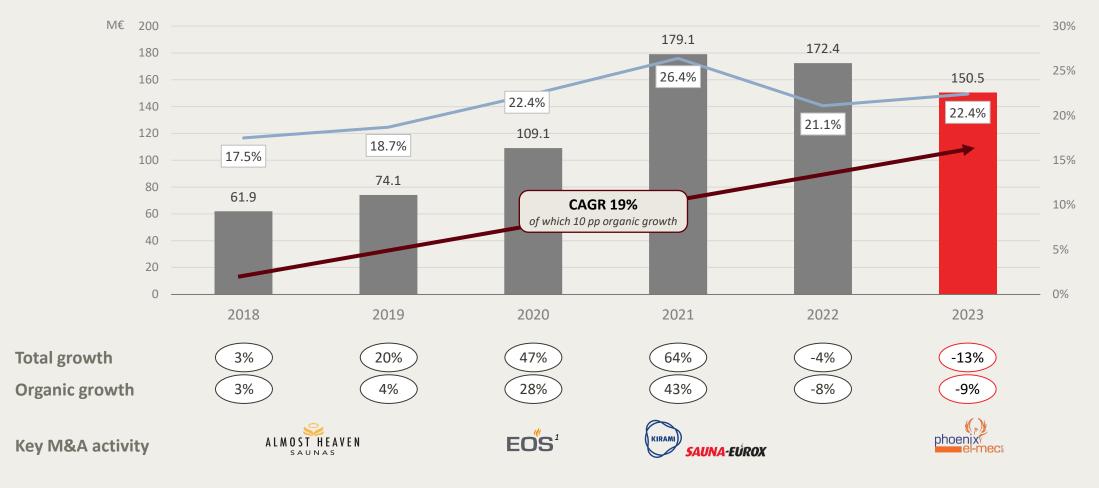




## Harvia has a solid track record in growing profitably, both organically and inorganically



## **Revenue and Adjusted operating profit-%**



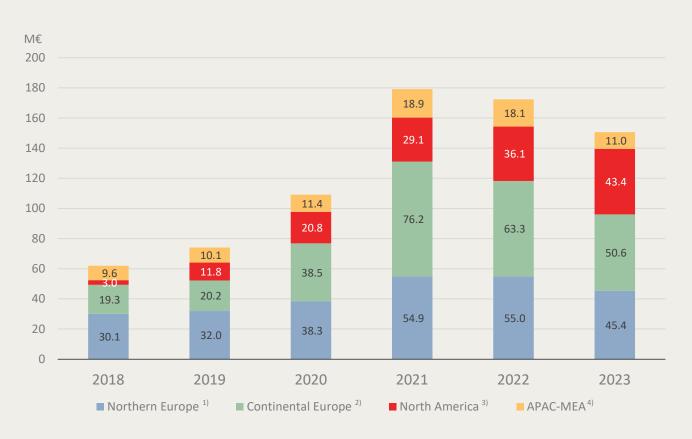
## Harvia's business has become more global as especially North America's share of Harvia's total revenue has increased

Starting from the first quarter of 2024. Harvia reports

its revenue by sales region as presented here.



## Revenue by sales region



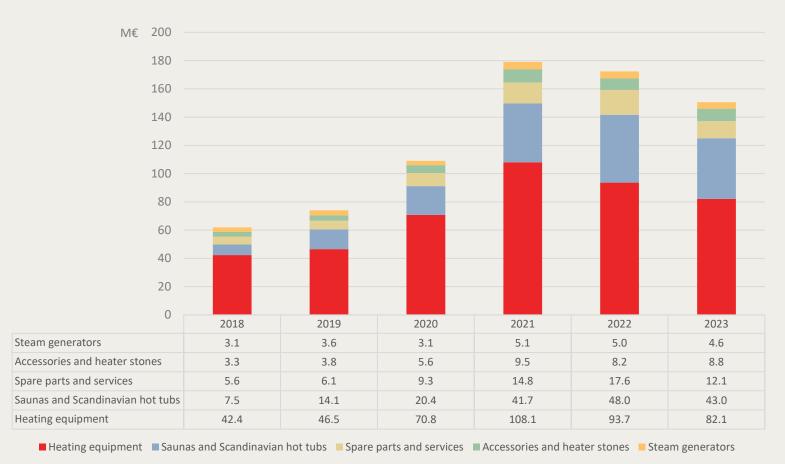
- 1) Finland, Sweden, Denmark, Norway, Iceland, Estonia, Latvia, Lithuania
- 2) Europe excluding countries specified as Northern Europe
- 3) USA and Canada
- 4) All other countries excluding above

- Since 2018, the share of Northern Europe of Harvia's revenue has declined from 49% to 30%.
- Continental Europe represents a third of Harvia's revenue, having been 43% in 2021.
- North America's share has increased from 5% (2018) to 29% (2023).
- APAC-MFA's share has decreased from 15% (2018) to 7% (2023), driven by the exit from Russia<sup>5)</sup>. However, excluding sales in Russia in 2022, the region grew in 2023 even as Harvia's total sales declined.
- 5) Revenue in Russia was 5.662M€ in 2018 and there was no revenue in Russia in 2023. Harvia exited Russia in 2022, and that year its revenue there was 7.454M€.

# Heating equipment still comprise over half of Harvia's revenue, but especially the share of saunas has been growing



## Revenue by product group

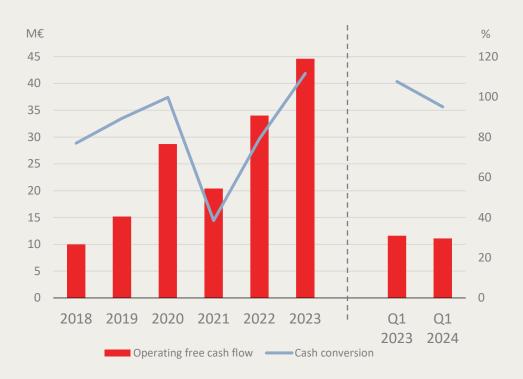


- The share of heating equipment has decreased from 68% (2018) to 55% (2023).
- Saunas and Scandinavian hot tubs represent 29% of the revenue, saunas having been 12% in 2018. This increase is driven by the strong organic growth in saunas, but also by the acquisitions of Almost Heaven Saunas and Kirami.

# Harvia's operating free cash flow has been strong and leverage low

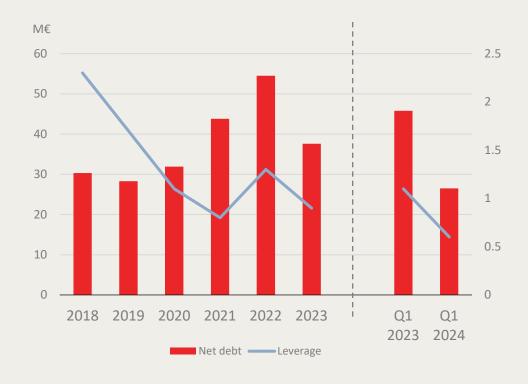


## Operating free cash flow and cash conversion



Harvia's cash conversion has been traditionally strong. In 2022–2024 it has been very high, even over 100%, supported by decreasing net working capital and moderate investments.

## Net debt and leverage

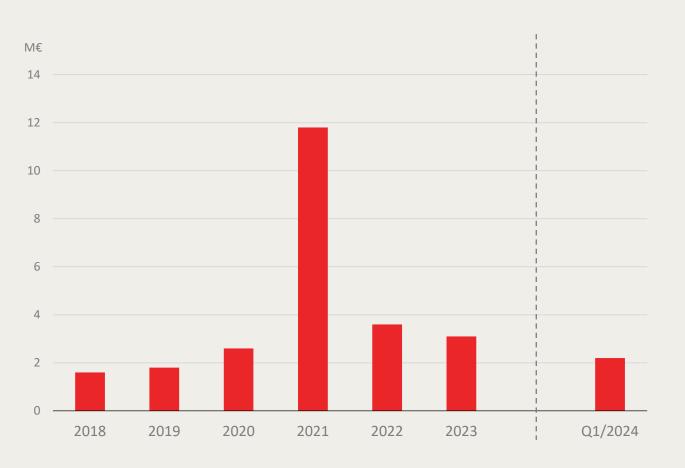


Harvia's leverage has stayed low, even if temporarily increasing in 2022, driven by acquiring the remaining 21.4% of EOS Group's German operations.

# Apart from the investment-heavy year 2021, Harvia has maintained a moderate investment pace



#### **Investments**



- Harvia's annual investments have typically varied between EUR 1.5 and 3.5 million.
- In 2021, Harvia's total investments were EUR 11.8 million, as the company opened a new sauna factory in Lewisburg, West Virginia, U.S., and expanded and upgraded capabilities in several other factories.
- In Q1/2024, Harvia purchased 8.7 hectares of land around the production facility in West Virginia.
- Increasing growth investments especially in North America are expected to be made in the next two years. Generally, the investment needs for the Group remain on a rather low level otherwise.





## Value creation through profitable growth has a key role in Harvia's strategy and long-term value creation



### The operating environment supports setting a more ambitious growth target

**Growth of the sauna market** is expected to be above 5% for the next five years<sup>1</sup> – Harvia must grow faster than this to strengthen its market share and leading position

Market consolidation is increasing in our industry, and being the clear industry leader means that we must also be an active consolidator

### Growing the size of our business benefits us in several ways

- Utilizing the company's good operational leverage
- Driving economies of scale in, for example, R&D and supply chain network
- Being able to make significant investments in our operations, **R&D** and marketing
- Having more exciting opportunities that allow us to retain and attract talent

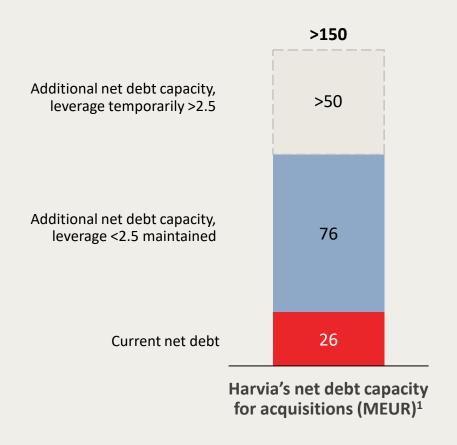


Increased long-term profitability and ability to create value

### In addition to organic growth, Harvia is and wants to be financially well positioned to perform significant-sized M&As



Harvia has the financial capacity to make significant investments and M&As...



### ...which supports the important role of inorganic growth in Harvia's strategy

- Harvia wants to take an active consolidator role. in the fragmented industry
- Harvia aims to perform strategic M&As to
  - o Strengthen position in key markets, esp. outside Europe
  - Grow in infrared and steam
  - Build strategic capabilities in e.g. digital
- Additionally, the company can do tactical M&As in case an attractive opportunity rises. For example, our supply chain robustness improved with the Phoenix El-Mec acquisition
- Harvia's target is to make acquisitions that are sizeable enough to allow driving meaningful growth and synergies, but without compromising business continuity or significant risks. The depth and speed of integration will be defined case by case

# Our updated long-term financial targets reflect our growth ambition



INANCIAL

GROWTH

10%

Average annual revenue growth

 Before: average annual revenue growth of more than 5%

- Global sauna market growth forecast for next 5 years is over 5% p.a.<sup>3)</sup>
- Harvia's role as an active market maker is to grow the sauna market
- Driving M&As as a market consolidator

**PROFITABILITY** 

>20%

Adjusted operating profit margin<sup>1)</sup>

- Before: >20% (no changes)
- Average adjusted operating profit margin over time
- Possible M&As may temporarily impact margin levels

LEVERAGE

<2.5x

Net debt/adjusted FBITDA <sup>2)</sup>

- Before: net debt/adjusted EBITDA
   1.5x-2.5x in the long term
- Harvia's aim to grow through M&A is reflected in the new target, as the company wants to maintain the ability to make significantsized acquisitions

<sup>1)</sup> Adjusted operating profit is operating profit before items affecting comparability.

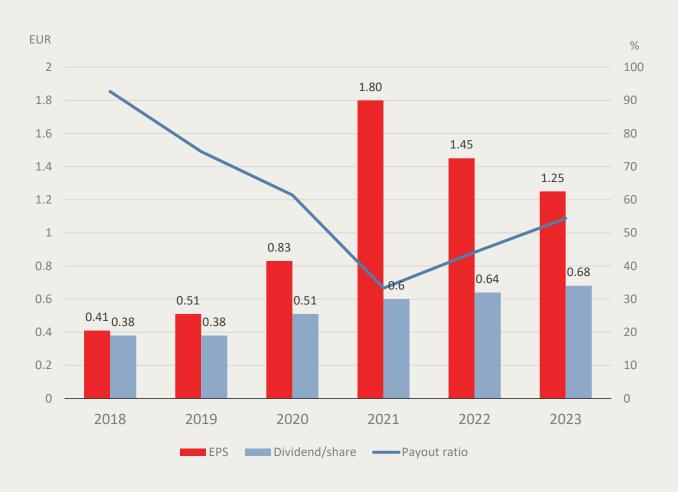
<sup>2)</sup> Excluding the future impacts of changes in IFRS reporting standards.

<sup>3)</sup> Source: Harvia management estimate

## Harvia's dividend policy is to pay a growing dividend



### **Dividends**



- Since February 2022, Harvia's dividend policy has been to pay regularly increasing dividends with a bi-annual payout
- Dividend for the financial year 2023 was EUR 0.68 per share – payout ratio 54.4%
- Dividend policy stays unchanged

# Key takeaways

- Over the past years, Harvia's business has become increasingly global and less heater-centered
- Harvia has kept and wants to keep a strong financial position to also enable significant inorganic growth
- Harvia has updated its financial targets to better reflect the company's growth ambition
- Harvia's dividend policy of paying regularly increasing dividends with a bi-annual payout remains unchanged

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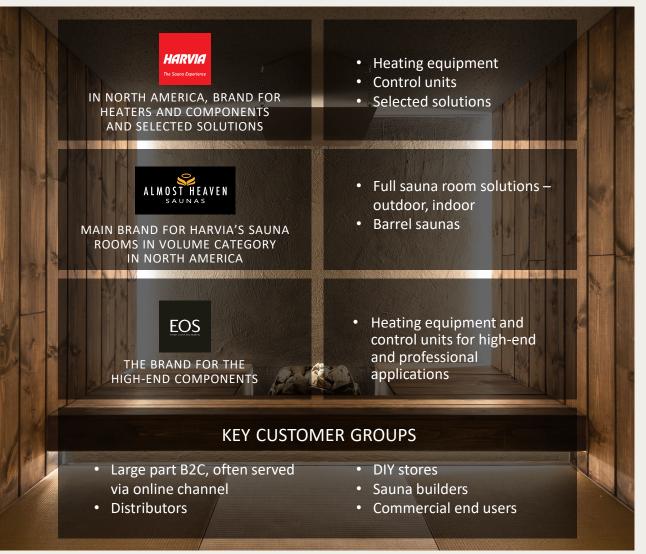
13:30 **Event ends** Lunch 14:15 **Factory tour** 



### Harvia is a leading player in North America



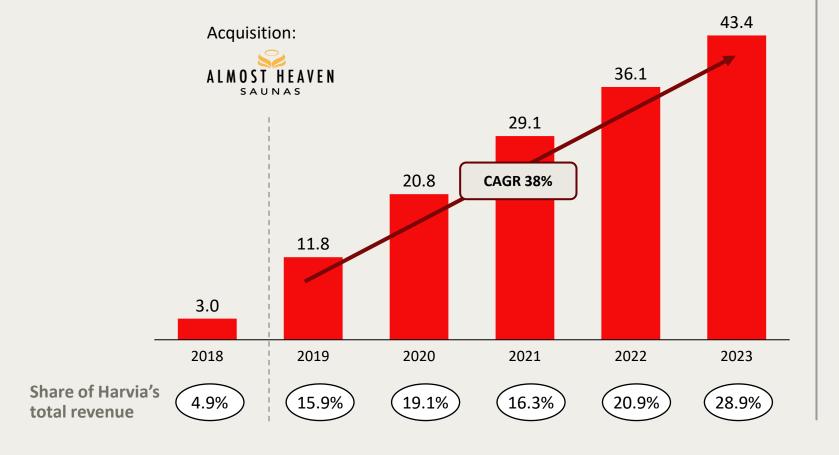




### Harvia has grown strongly in North America after acquiring Almost Heaven Saunas in December 2018



Development of revenue in North America and share of Harvia's revenue in 2018–2023, M€

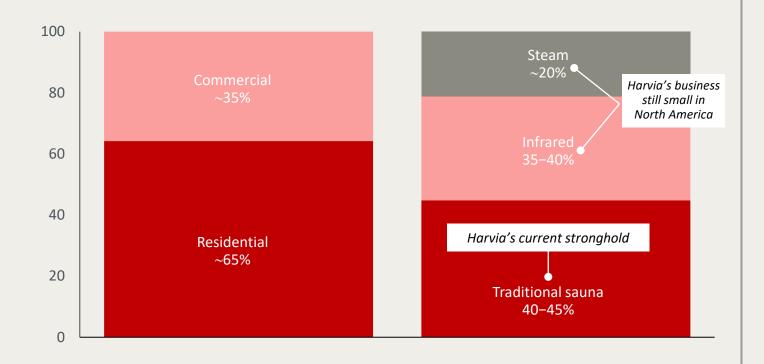


- Step change in the scale of North American business in late 2018 when Almost Heaven Saunas was acquired
- In 2019–2023, Harvia's revenue CAGR 38% while market grown at ~15% p.a.
- During 2020–2022, Harvia's growth was fueled also by the COVIDpandemic
- Harvia's growth has continued after the pandemic, driven by the company's successful actions but also by the increasing awareness of sauna and still low sauna penetration

# Where we grow: Overview of the North American sauna market



# North American sauna market by application and type (2023)



Market size ~USD 800 million (CAGR ~15% in 2019–2023)

### **Key observations**

- Market size estimated to be USD ~800M, CAGR ~15% in 2019–23, all sauna types relevant
- Installed base 1–1.5M saunas, meaning that only ~1% of households have a sauna
- Compared to more mature sauna markets, share of replacement demand currently lower, newbuild solutions more important
- Market growth has been driven by increasing sauna awareness and consumer spending – construction sector has been rather weak, which is especially reflected in B2B projects and steam

## **Experienced in the North American market**



### **Market characteristics**

Market growth above global average especially in residential saunas, increasing awareness and interest

Low sauna penetration, but vast base of consumers with purchasing power

Momentum supported by visibility in social media

**Demand for turnkey solutions** 

Direct-to-consumer and online channel prevalent in many businesses

Sauna a specialty category with generally higher price points

Certain market-specific technical requirements

Ongoing market consolidation

### **Implications for Harvia**

Great growth potential and a focus market for driving the company's overall growth

**Leveraging great assortment Harvia offers** in different markets, such as Europe

Offer exciting content for social media and collaborate with influencers

**Deliver exciting full solutions** 

More focus on **developing our direct-to-consumer** channel

Opportunity to drive value

Product approvals and certifications important; Harvia has a solid process for these

**Opportunity to take consolidator role**, yet market attractiveness discovered also by competitors

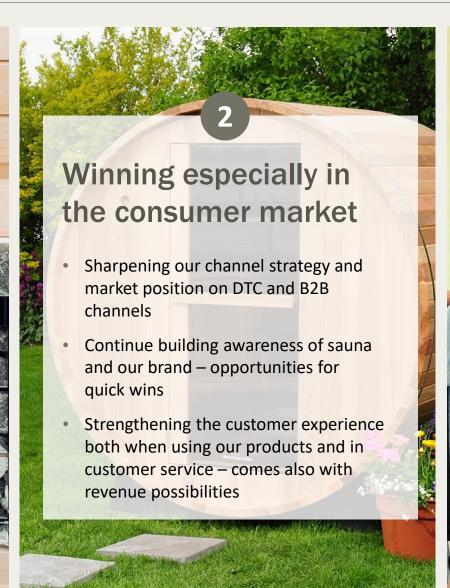
## Our objective is to strengthen Harvia's position as the leading player in the North American market



1

# Being the leading sauna experience provider

- Growing in infrared and steam, considering both organic and inorganic actions
- Strengthening our position in the mid- to higher priced products fitted to relevant channels, while leveraging also imports from other Harvia Group companies
- Launching new products that excite the market – focus on full solutions



# Strong operational and people capabilities

- Further improving our operational efficiency in, for example, logistics network and warehousing
- Investing also in developing and acquiring key competences in selected critical areas in our North American organization to support our ambitious growth plans

## Happened recently in North America















### Harvia is well positioned to win in North America



### Long history in the market

#### Almost Heaven Saunas has been in the North American market since 1977

Long relationships especially with key B2B customers

# **Excellent operations with "Made in USA" advantage**

- Very efficient local operations, supported by several recent investments
- "Made in USA" products offer competitive advantage
- Operations and entire business model proven to be well scalable

### **Strong brand position**

- Harvia has strong brand recognition in the dealer network for our heater products expand on that
  in other categories and focus on "owning" our brand in North America as we continue to grow
- Marketing efforts increased to make us more attractive in e.g., the online channel

# Growth potentially only partially addressed

- North America still a low penetration market with huge potential to grow
- Harvia's relatively small in infrared and steam saunas opportunity to grow also in traditional saunas
- Investing in higher price-point categories and driving innovation

# Additional strength from leveraging Harvia Group

- North America does not work in isolation, but leverages knowledge, resources and economies of scale also from elsewhere in Harvia Group Group functions, such as Products and Solutions, are led centrally
- On the other hand, North America can offer valuable learnings to our other regions when it comes to, for example, selling in the D2C channel





### We are operating in an industry HARVIA with a long and rich history Sauna & Spa 2030 0000 1100 1800 1900 2020 First "sweat **Old romans** The traditional The concept of Global demand for sauna Sauna experience in all Electric its forms enjoyed all lodges" found the third sauna heater experience is growing, enjoyed steam sauna was born in Finland type, infrared invented driven by increasing over the world sauna was invented health and wellness consciousness

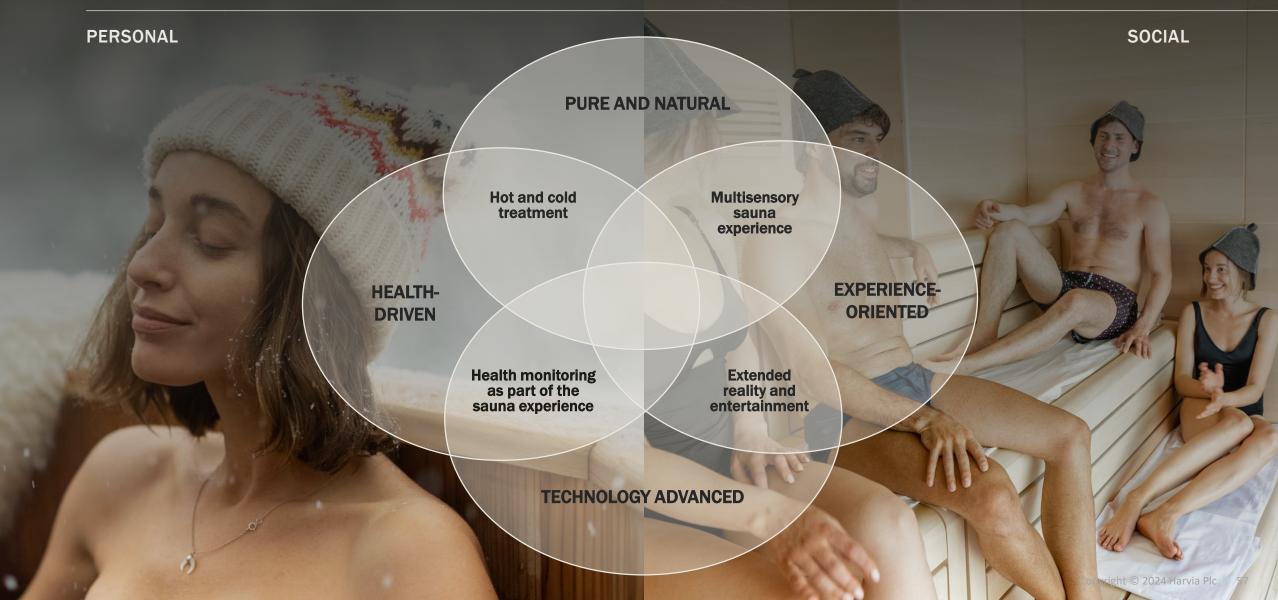
### From different sauna types to the full sauna experience



	TRADITIONAL SAUNA ROOMS	INFRARED SAUNA ROOMS	STEAM SAUNA SHOWERS AND ROOMS	SCANDINAVIAN STILL WATER HOT TUBS	COLD TUBS
DESCRIPTOR	Wood-lined rooms utilizing either an electric or wood-burning heater to heat sauna stones; provide a high-temperature, low humidity environment.	Utilizes radiant heat (no water) to warm the body directly rather than the room; runs at lower temperatures and lower humidity than a traditional sauna.	Either a shower or room where a steam generator produces hot steam, creating a high-humidity environment.	A traditional wood-fired soaking tub, typically crafted from wood, designed to provide an outdoor bathing experience.	A small tub filled with cold water, often used for therapeutic cold water immersion; exposing the body to cold water for short periods of time brings several health benefits.
SOURCE OF HEAT	Wood-burning or electric heater with sauna stones	IR radiator	Steam generator, steam heads	Wood-burning or electric heater	Electric cooling
TEMPERATURE	0°C <b>65–110°C</b> 120°C	0°C <b>45–60°C</b> 120°C	0°C 40-45°C 120°C	0°C <b>37–40°C</b> 120°C	0°C 4-15°C 120°C
HUMIDITY	0% 30–50% 100%	0% 0-15% 100%	0% <b>90–100%</b> 100%		
TYPICAL LENGTH OF USE	10–15 min	15–30 min	15–30 min	>15 min	1–2 min

## A full spectrum of reasons for experiencing sauna





## Sauna cultures and markets vary significantly



### **EXAMPLES OF KEY COUNTRIES**

Key market features				
Sauna penetration	Extremely high: Over 1 sauna per 2 people	<b>High:</b> 1 sauna per ~35 people	Low: 1 sauna per ~300 people	Low: Under 1 sauna per 1,000 people
Sauna types	Almost entirely traditional sauna	Traditional sauna largest, but all sauna types sizeable	All sauna types large, key market also for infrared	<b>Traditional sauna largest</b> , but also others seen in the market
Residential / commercial	Residential sauna the clear majority	<b>Both</b> residential and commercial relevant	Residential more significant, but also commercial relevant	Still almost entirely commercial saunas
Key culture and experience	ce features			
Culture strength	Strong and <b>established culture</b> <ul> <li>sauna part of everyday life</li> </ul>	Strong sauna culture with established ways	Emerging culture	Old and strong traditions, but emerging again and <b>booming</b>
Traditional sauna heater preference	Electric or wood-burning, pillar models with a lot of stones popular	Often box style electric heater, bio heaters generating steam	Electric or wood-burning, both pillar & box style heaters common	Round electric heaters popular
Key elements in sauna experience	<ul> <li>Natural / wellbeing approach on sauna</li> <li>Few extra features, such as scents or lights</li> <li>A lot of Löyly</li> </ul>	<ul> <li>Focus on relaxation and recovery</li> <li>Strong sauna etiquette</li> <li>Scents and lights important, Löyly less important</li> </ul>	<ul> <li>Health benefits important</li> <li>Openness to new features</li> <li>Influence of Nordic immigration visible especially in some areas</li> </ul>	<ul> <li>Very strong social aspect, own sauna vocabulary</li> <li>Preferred also by the young</li> <li>Design and aesthetics vital</li> <li>Typically very hot saunas</li> </ul>

# Different sauna cultures and markets offer business opportunities



### Versatile sauna markets

From mature (Northern and Central Europe) to more emerging markets in North America and APAC

Different market structure in terms of sauna types and commercial vs. residential market, therefore also different key segments

Different drivers to use and ways of enjoying sauna

Different knowledge levels about sauna

Different regulations, power supplies & sources



Strong understanding of consumer and market demand on global and local level

Globally leading portfolio and efficient sales channels addressing key market opportunities

Comprehensive one-stop-shop offering in all sauna types for both private and commercial use

Educating consumers of the benefits and correct use of sauna

Continuously introduce new products that meet local demand and regulations – while leveraging modularity and a global core portfolio

However, despite the differences, all share the desire for a great sauna experience and healing with heat

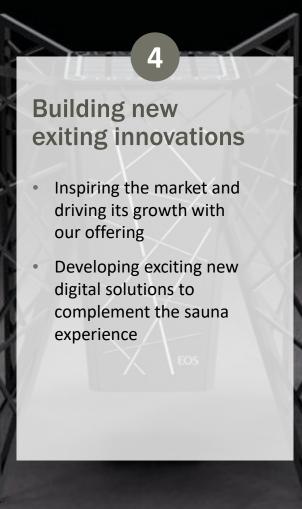
## **Key priorities for Products & Solutions**





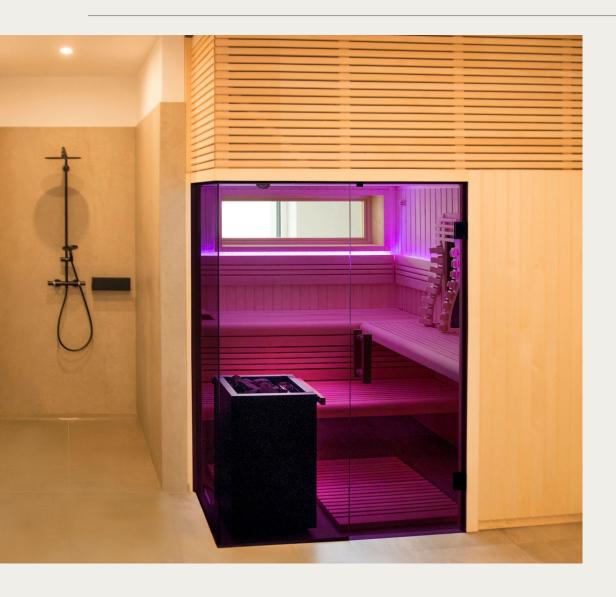


# Strengthening growth in all sauna types Further expanding our offering in infrared and steam, especially but not limited to the North American market Scaling up our current offering also outside our traditional core - for example, in cold tubs



### We focus on solution sales to accelerate growth





### Two key reasons why to focus on solutions

- 1) Customers increasingly prefer ready solutions, especially outside the most mature markets (esp. Finland)
- 2) More revenue when covering the full sauna spend and not only the 10–15% heater part

**Showcase** – a custom-made sauna project with all options, a €20,000 investment for the consumer

Sauna heater with integrated steamer	10-15%
Other equipment and technology:	
Heater options (reeling)	
Digital sauna control unit	
WIFI option	
Infrared therapy seat	10-15%
LED & speakers	
Sauna ventilation kit	
Sauna accessories & stones	
Sauna room (incl. benches, doors etc.)	70–75%

# Key takeaways



- Different sauna markets and cultures have unique characteristics that Harvia responds to with its comprehensive portfolio
- Harvia wants to inspire the market and drive organic growth with leading solutions offering for all sauna types and the extended sauna experience
- Harvia has exciting opportunities to shape the future sauna experience, especially in the area of digital



### Current Group brand portfolio: Two global master brands backed with independent regional and tactical brands



#### **GLOBAL MASTER BRANDS**

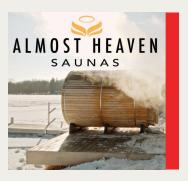


Globally leading brand providing sauna & wellness experiences for everyone – from entry to premium



Leading brand in the high-end sauna equipment market expanding presence across continents

#### **REGIONAL & TACTICAL BRANDS**



Top 1 sauna brand in the U.S., selling direct and via partners



Leading the backyard living experience; known for Scandinavian hot tubs and modular sauna concepts



Tactical brand in Central Europe for traditional and infrared saunas

# Future direction: Refining our Group brand strategy to achieve our growth targets



### From

Portfolio of independent brands

Productdriven brands

#### To

- Two strong global master brands: Harvia and FOS
- Harvia serving as an umbrella brand for tactical & regional brands enhancing and leveraging the value of existing brands
- Experience- and solution-driven lifestyle brands
- Natural wellness & health for good life
- Inspiring, exciting and engaging

- Stronger & more engaging master brands driving demand and brand preference
- Focus and efficiency

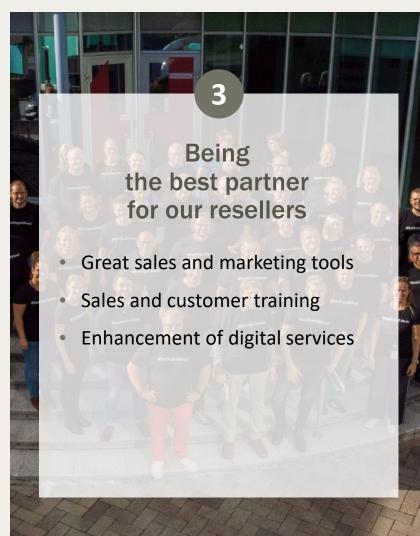
## **Key priorities for Marketing & Brands**



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Giving everyone a reason to experience sauna Promoting sauna experiences and solutions embracing natural wellbeing and enjoyment Online and offline consumer experience and campaigns Lead generation for complete sauna solutions in all sauna types



### The sauna movement in action











**INTERNATIONAL INFLUENCERS PROMOTING SAUNA & HARVIA** 



**SAUNA MOVEMENT IN JAPAN** 



**EOS RE-DEFINING** THE SAUNA EXPERIENCE

# **Key takeaways**



- Harvia invests in its two global master brands to support the company's growth and productivity development
- We are building more lifestyle-oriented brands and promoting exciting sauna experiences
- Developing first-class customer experience for our partners and end consumers is our key priority
- Great sauna movement is taking place in many markets and social media, and we are driving it further



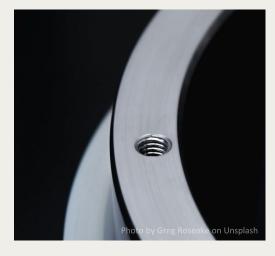
### Harvia's operations consist of four elements





#### **Production**

- Own heater, sauna & spa, and component manufacturing
- Two thirds of Harvia Group personnel are blue collar workers
- Strong expertise in production process and production technology development; key functions and capabilities are in-house



### Sourcing

- Group level strategic purchasing, unit level operative purchasing – Global reach, local touch
- Direct contacts to manufacturers in all key materials
- Focus on sustainable sourcing



### **Quality and Environment**

- New unit to support new operating model, continuous development of sustainability
- Quality management
- ESG reporting

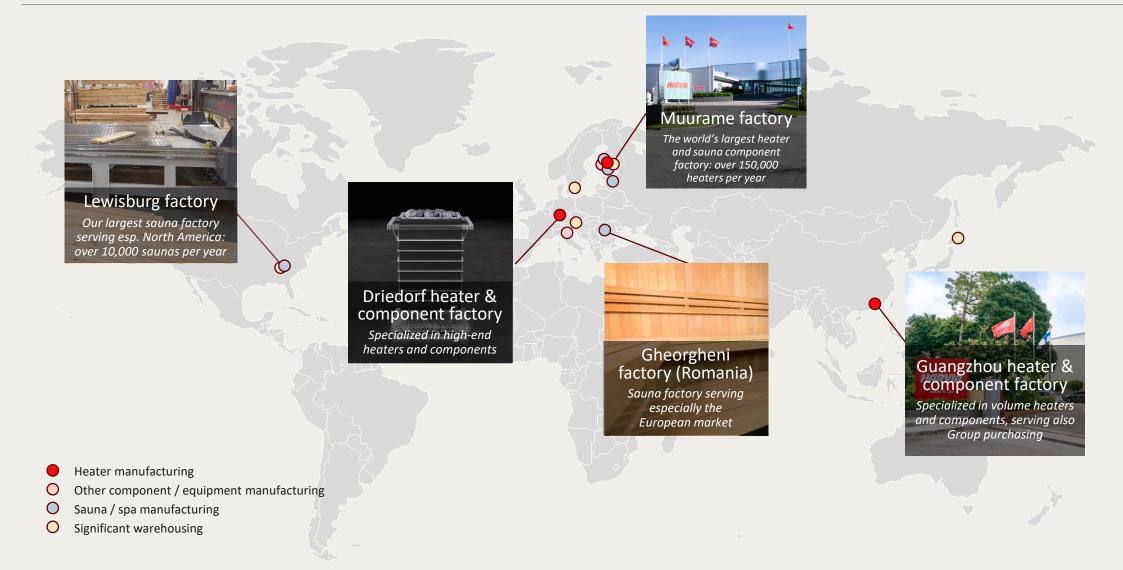


### **Supply chain**

- Bridge between sales, production and supplier network
- Sales and Operation Planning (S&OP) process
- Agile transport network supported by own logistics centers

## Harvia operates a global operations network





# Happened recently in our operating environment

Supply chain challenges and price fluctuations in key materials and freight costs in recent years due to, e.g., COVID, the war in Ukraine and Red Sea conflict

Strong fluctuations in demand across regions and customers, and a relatively short-term order book

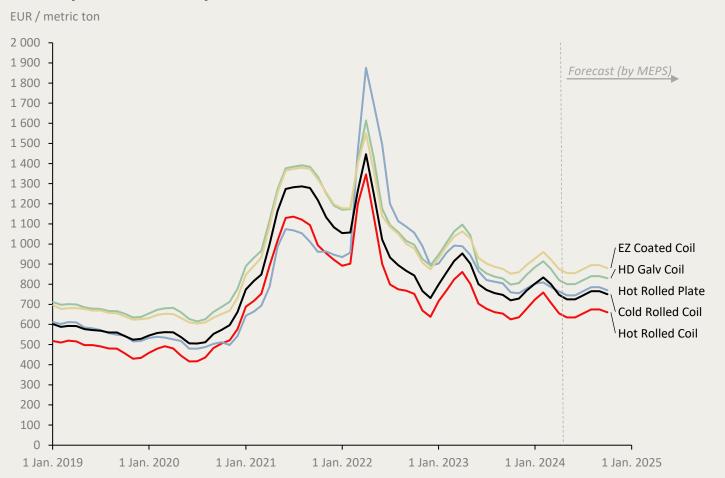
Increased share of full sauna solutions vs. equipment affecting logistics planning and network, especially in the United States



# Example: Large fluctuations in steel prices over the years



### Development of steel price in EU, 2020-2024



- Rapid price increase in carbon steel in the beginning of 2021, in practice we saw prices go double. Starting from 2023, prices have stabilized, but have remained at >20% above pre-Covid level
- Price of electronics have remained on a high level even if their availability has improved, and lead times returned closer to normal
- Harvia's raw material and component purchases are based on long-term contracts and therefore, do not directly follow market prices, which vary also by market

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## Key elements in our efficient operations



### Element

#### Advanced sales & operations planning (S&OP) process

Centralized demand planning consisting of day-level order intake analysis, history data, sales forecasting, compared with, e.g., consumer indexes.

#### **Global sourcing strategy**

Long-term partnerships with chosen core suppliers (steel, electronics), alternative suppliers available. Leaving space for utilizing local networks when beneficial.

#### Products that are designed for manufacturing

Already in product design phase, manufacturability a key factor – ease to source and produce carefully considered.

#### **Automation and robotics**

E.g., new automated production cell in Muurame, robotics in material handling and automated painting line in Lewisburg.

#### Agile transportation network

Strong partner network to support region specific requirements; road, sea, air transport supported by own logistic centers in Europe, the U.S. and Asia.

### **Advantage for Harvia**

Enables **proactive inventory management**; together with Harvia's multisite operation model ensures the resilience in supply chain.

Alternative suppliers for key components mitigate risks caused by e.g. geopolitical developments, such as exit from Russia. Harvia can leverage its global market knowledge in sourcing decisions.

Enables maintaining and further improving the **high productivity** in production and sourcing as well as increasing operations robustness and scalability.

Over 25% capacity increases, average annual productivity development of more than 5% during past 3 years. Less material waste, more standardized processes.

Tight partner network ensures fast communication and decision making, proactive arrangements. Despite recent disturbances (e.g., political strikes, Red Sea, Covid), Harvia has been able to maintain a good performance & serviceability level.



1

# Scaling up and automating operations

- Further increasing automation, especially in heater manufacturing
- Capacity expansion in North America, focus also on internal and external logistics in the Lewisburg unit
- Continuous training of personnel, e.g., on utilizing robotics to improve productivity

# Strengthening Group integration

- Harmonizing processes and systems that support the new operating model and improve efficiency, dynamics and agility in operations
- S&OP / Demand planning –
  harmonizing operations planning and
  eliminating overlapping work and
  materials. Gradual implementation
  started Q1/24
- Improving quality management by utilizing Group-level data on, e.g., customer feedback

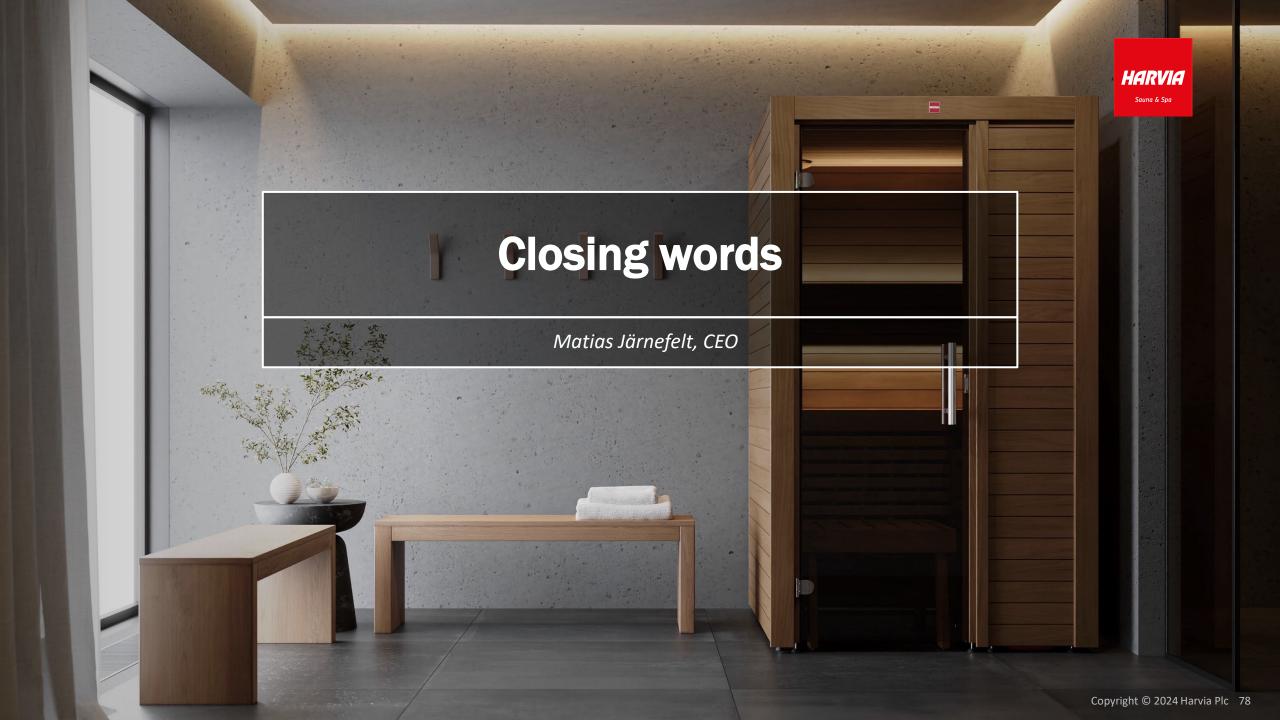
# Developing sustainability

- Not a separate function but integrated in processes
- Educating suppliers on Harvia commitments; compliance with Code of Conduct a prerequisite for new suppliers
- Online electricity consumption monitoring to further optimize, e.g., factory compressors, air conditioning
- Increasing the use of carbon free energy sources – targeting carbonneutral operations by 2030
- Optimizing logistics/transportation distances

# Key takeaways

HARVIA

- Customer and user experience (internal and external customers and users) present in all decision-making processes in Harvia Group operations
- Harvia operations in North America function very well and are scalable. In addition, other Group units can support the growth in North America
- Purchasing & supplier network as well as logistics are constantly optimized in line with volume and sales growth and market conditions
- Group perspective and sustainability commitments are present in all investment and development planning
- Daily and long-term decision-making in Harvia's operations are supported by KPIs and performance data





## Recap: Our targets for today



- Share our view on the market, key trends and opportunities
- Present our updated strategy and long-term financial targets
- Provide a deeper view on selected high-priority business topics
- We want to support investors in assessing Harvia as an investment case





# Harvia's updated long-term financial targets reflect our growth ambition



GROWTH

10%

Average annual revenue growth

**PROFITABILITY** 

>20%

Adjusted operating profit margin<sup>1</sup>

**LEVERAGE** 

<2.5x

Net debt/adjusted EBITDA<sup>2</sup>

1) Adjusted operating profit is operating profit before items affecting comparability.

2) Excluding the future impacts of changes in IFRS reporting standards.

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